



**20
20**

**CENTRE FOR RESILIENCE
AND SOCIAL
DEVELOPMENT (CRSD)**

**ANNUAL
REPORT**

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IN A WORLD OF SOCIAL SERVICES, PEOPLE MAKE THE DIFFERENCE

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ABOUT THE ORGANIZATION

WHO ARE WE?

Centre for Resilience and Social Development (CRSD) is a non-profit organization established in 2004. Our mission is to serve children, youth and families in a manner that builds from resilience, empowers change and transforms adversity.

WHAT WE DO?

CRSD has made significant progress in fostering youth and family engagement through multi-disciplinary collaboration. We support and advocates for grassroots, community led and culturally responsive initiatives to tackle issues related with youth empowerment and engagement.

HOW WE DO?

With over 15 years of success, CRSD is seen as a leading organization that has the pulse of the community and is culturally responsive in its approach to service delivery.

2019/20: THE YEAR IN REVIEW

2018/2019: THE YEAR IN REVIEW

Centre for Resilience and Social Development (CRSD) is a non-profit organization established in 2004. Our mission is to serve children, youth, and families in a manner that builds from resilience empower change, and transform adversity.

CRSD's culture is our values; respect, accountability, responsiveness, learning, excellence and innovation, collaboration, diversity, cultural competency, and equity. To serve our clients well means building relationships with partners, funders, and donors, so they too, know that expect highly trained, responsive, and dedicated individuals that are exemplary partners.

We are pleased to share with you the successes of our clients, our staff, and our collective partners, over the past year.

Each and every year, we've been lucky enough to report on the significant expansion of CRSD's programs across Canada, and this year is no exception. Each of our programs grew by more than 30%, and we launched our most ambitious project yet—RAJO PROJECT—which has already seen many marginalized youths and their families and stands alone as the most comprehensive and engaging resource to learn how to support anyone in your life who is struggling with their mental health.

This year, our programs reached many young people on the ground, and through social media. But at CRSD, growth means more than just increasing numbers. It means making an important impact. It means educating a generation and changing knowledge, attitudes, and behaviors. It also means always searching for ways to innovate and hold ourselves accountable to rigorous standards in order to create unprecedented change. Over the past twelve months, we've taken huge leaps forward.

We've increased help-seeking in communities in Ottawa and Edmonton, provided young people, their peers, and families with effective resources, and increased the capacity for youth leadership in Ottawa and Edmonton.

We are operating now in both Ottawa and Edmonton School Boards, our staff is in 5 different schools, 3 high school and 2 Intermediate schools.

In partnership with The Boys and Girls Club Ottawa, our **YOW** program focuses on at-risk and high-risk youth who live in Ottawa, identify their needs and connect them to services.

These youth may experience increased barriers in accessing the opportunities that can help them to develop their capacity to make healthy life Choices and achieve their goals.

CRSD has received funding from the Crime Prevention Ottawa (CPO) to implement Know Your Rights: Empowering Parents.

Know Your Rights: Empowering Parents is an initiative to increase access to culturally-responsive information about the Criminal Justice System to diverse and Multicultural communities. The aim of this initiative is to reduce stigma and cultural incompatibility to engage families.

As a model of collaboration, Know Your Rights: Empowering Parents will have a transformative impact on youth and parents facing personal and systematic barriers. By empowering and equipping parents with legal knowledge and self-advocacy skills will cultivate leadership roles, civic engagement and increase sense of belonging within Canadian society.

The Board of Directors has been extremely engaged in our program development and sustainability; our management team has taken a tremendous lead in program design and funding diversification to continue to plan for the future; and our staff continue to stay focused on and committed to the needs of our clients.

We would like to thank our staff, management team and the Board of Directors for making 2018-2019 an incredible year. In addition, we'd like to thank our funders, donors, sponsors and community partners for their continued support. We'd also like to thank our many volunteers and mentors for the passion they all bring in helping the clients and the community.

Mohamed Islam
President of the Board

Farah Aw-Osman
Executive Director

CRSD STAFF AWARD OF EXCELLENCY 2019/20: MANDANA PEKAN



EVERY YEAR, CENTRE FOR RESILIENCE AND SOCIAL DEVELOPMENT (CRSD) provides the Staff Award of Excellence to a deserving individual. All members of CRSD staff are eligible to be nominated by their peers, based on the following traits:

- Excellent performance
- Assists others to perform the job
- Improves morale
- Contributes to an improved work environment
- Displays leadership and or team performance
- Overall service excellence
- Demonstrates the values of the agency

When it was announced to CRSD's staff, that Mandi Pekan was the recipient of the Staff Award of Excellence, there was an outpouring of "congratulations".

Mandi was one of the first Clinicians hired into action 3.5 years ago and she has been with CRSD ever since.

Mandi takes pride in working with youth to help them turn a no into a yes. When asked what she brings personally to her life's work, Mandi explains, "There are two things that I am most interested in; education and helping youth. Those are the two things that I could never get tired of doing it. My job of helping youth always relates in some way to education; not necessarily formal education but the on-going process of learning new things. Youth should learn about their options. This promotes on-going advancement. I want to help bring something that keeps them moving forward; always ahead. It is vitally important to put learning and assimilation of new information into the awareness of youth who do not have mentors or a strong, invested support network. I want to help to bring this forward with youth that would otherwise not come upon the opportunities that are out there."

MEET OUR TEAM

BOARD MEMBERS

Mohamed Islam, President
Mohamed Omer, Vice-President
Ayan Indayare, Secretary
Yassin Ali, Treasurer
Amun Artan, Director

LEADERSHIP TEAM:

Farah Aw-Osman, Executive Director
Aber Abdulle, Project Manager
Hamza Darar, Ottawa Site Supervisor
Asma Bulale, Edmonton Site Supervisor

STAFF:

Mandi Pekan, Clinician
Hoda Samatar, Clinician
Faisa Omer, Clinician
Farhia Warsame, YOW Worker
Deqa Kosar, Outreach Worker
Abiibakar Warsame, Outreach Worker
Zaki Hirabe, Outreach Worker
Abullahi Abdi, Outreach Worker
Ladan Khalaf, Data Entry
Faduma Mohamed, Data Entry
Khadija Mohamed, Admin Assistant



CANADIAN FRIENDS OF SOMALIA

STATEMENT OF OPERATIONS

FOR THE YEAR ENDED MARCH 31, 2019

	2019	2018
	\$	\$
REVENUE		
Federal government funding - Public Safety Canada	1,153,478	565,386
Summer student grants - ESDC	26,578	0
Training Incentive - City of Ottawa	4,620	0
Project revenue	3,600	3,406
	<u>1,188,276</u>	<u>568,792</u>
EXPENSES		
Advertising and promotion	1,631	973
Amortization - capital assets	7,215	3,754
Bank charges, interest and penalties	7,959	255
Consulting fees	108,731	58,648
Insurance	1,356	833
Meals and entertainment	6,442	3,273
Office supplies	13,935	12,069
Professional and membership dues	969	1,627
Professional fees	80,179	82,124
Rent	60,603	46,178
Salaries and employee benefits	857,851	300,112
Training	0	0
Telecommunications	13,854	5,279
Travel	6,447	6,583
	<u>1,167,172</u>	<u>521,708</u>
EXCESS OF REVENUES OVER EXPEDITURES	21,104	47,084
OTHER INCOME		
Foreign exchange gain	<u>7,565</u>	<u>55</u>
EXCESS OF REVENUES OVER EXPENDITURES	<u>28,669</u>	<u>47,139</u>

(See attached Independent Auditors' Report)
(See accompanying Notes to Financial Statements)



THANK YOU OUR FUNDERS AND PARTNERS



Public Safety
Canada

Sécurité publique
Canada

CRIME
PREVENTION
OTTAWA



PRÉVENTION
DU CRIME
OTTAWA



**Boston
Children's
Hospital**

Until every child is well™



**Centre for Resilience
and Social Development (CRSD)**



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